



# Capabilities Statement

## Transport Care Services

# 2020

Christopher P. Land - President & CEO  
transportcareservices.com

### Company Profile

Over 37 years experience in the Transportation Industry. Transport Care Services is a non-emergency medical transportation company committed to providing the highest quality and most efficient services to our clients throughout the Southeastern states. Our focus is on on-time pickups, passenger safety, vehicle safety and professional customer service. Transport Care Services has worked extensively with U.S. Veterans' Affairs and State Government agencies to provide wheelchair and stretcher services for non-emergency transfer region wide.

### Core Competencies

#### Non-Emergency Medical Transport

Our vehicles are safe, modern, clean and setup with senior customers in mind with easy entry and exit, comfortable seats, climate controlled, and have plenty of windows for visibility purposes, as an additional safety feature. Plus, our drivers are CPR certified.

Transport Care Services' transports passengers needing wheelchair or stretcher transfers including non-emergency transports for medical appointments or procedures such as:

- |                             |                             |
|-----------------------------|-----------------------------|
| Chiropractor Appointment    | Physical Therapy            |
| Colonoscopy / Endoscopy     | Outpatient / Day Surgery    |
| Imaging Center Appointment  | Dental Appointment          |
| Dialysis                    | Prescription Drug Pickup    |
| Oncology                    | Hospital Release / Transfer |
| Optometrist / Lasik Surgery | Post Surgery Transfer       |

**\*We also provide transportation to and from Work, Church, Shopping and other non-medical.**

### Past Performance

- Department of Veterans Affairs
- SC Department of Social Services (DSS)
- RATP Dev (COMET partnership)
- Transdev (Central Midlands Transit Authority)
- Prisma Health & Lexington Medical Center
- Richland County School District One
- South Carolina Vocational Rehabilitation Dept.
- Medical Transportation Management, Inc. (MTM)
- The Retreat, Student Housing at Univ. of South Carolina

### Company Snapshot

- Company Name:** Transport Care Services, LLC
- Gov Business POC:** Christopher P. Land
- Phone:** (803) 661-9662
- Email:** cpland@transportcareservices.com
- Website:** transportcareservices.com
- Service Territory:** Southeastern United States
- Socio-economic Certifications:**
  - Small Business Enterprise (SBE)
  - Minority Business Enterprise (MBE)
  - Disadvantaged Business Enterprise (DBE)

### Staff & Vehicles

- Office Staff - 7
- Call Center - 10
- Drivers - 50
- Parts Clerk - 1
- Utility Workers/Detailers - 10
- Cut Away Vans - 20
- Wheelchair Vans - 23
- Ambulance - 20 On Call

### NACIS & PSC Codes

- 485991 Special Needs Transportation
- 485999 All Other Transit & Ground Passenger Transportation
- 492110 Couriers & Express Delivery Services
- R602 Support: Courier/Messenger
- 541618 Consulting
- Q999 Medical: Other
- V225 Transportation/Travel: Ambulance
- 561422 Telemarketing
- V999 Transportation/Travel: Other
- 624120 Services for the Elderly & Person with Disabilities
- 811192 Car Wash
- 811111 General Automotive Repair
- 624120 Services for the Elderly & Persons with Disabilities
- 561720 Janitorial Services
- 488410 Motor Vehicle Towing
- 423120 Motor Vehicle Supplies & New Parts Merchant Wholesalers
- 561720 Janitorial Services
- 423130 Tires